



Dear our customers and insurance agents,

Due to the current outbreak of Covid-19, the insured may have concern regarding the coverage of the company's policy and the extent of the service. The company would like to inform you as follows.

1. Scope of coverage

Coverage under the company's inpatient and outpatient health insurance policy coverage includes this Covid-19 disease, which is covered in accordance with the normal coverage of the policy such as general medical expenses, room charges, nursing fees, etc. All insurers can be assured that the company can still provide protection as same as before including hospitalizations that are in the company's hospital network like fax claims service and your health insurance card can still be used normally.

2. Scope of service in case of unusual circumstances

If entering a state which leads to unusual circumstances, the company is continuously implemented its work plan according to its operating policy which the insurer can be assured that you can still contact and coordination of inquiries Including other services of the company which can also be accessed to coordinate with the hospital in the network as normal.

3. To contact us

Tel. 02 202 9200 or email: [buy@thaihealth.co.th](mailto:buy@thaihealth.co.th)